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Notice to Idaho NEMT Stakeholders

After careful consideration and consultation with the Division of Purchasing, the Idaho Department of Health and Welfare (IDHW) has decided to continue the contract with Medical Transportation Management, Inc. (MTM) for the administration of the Idaho Non-Emergency Medical Transportation (NEMT) Program until May 1, 2022. This decision provides the Department sufficient time to plan and conduct procurement activities needed for a smooth transition for Idaho's NEMT Program.

The NEMT Request for Information (RFI) and stakeholder engagement activities conducted over the last year provided valuable insight into the needs of members and community providers. The Department appreciates the stakeholder feedback and considered this information while developing the RFP.

The Department looks forward to continuing our partnership with stakeholders to improve Idaho's NEMT Program. If you have any questions, please submit them to MedicaidTransport@dhw.idaho.gov.

Thank you for your continued service to Idaho Medicaid members!